

Unbundled Service Option

Like our “Bundled” option, this is a “Fully Branded” and “White Labeled” service. You design your own service your way. This option is perfect for those companies that have already invested in a Softswitch and have obtain CLEC status with numbering resources in neighboring areas. With this option all “OffNet” network traffic will remain on your network. Toly provides the application servers only. With this service two SIP trunks (1 InBound & 1 OutBound) are required from you SIP Enabled Switch to the VoIP*iTalk* Platform for routing all InBound and “OffNet” Outbound calls. With this option the Customer provides all telephone numbers on their network (either local or via Interconnect Agreements) and owns those number blocks and any ported numbers. All numbers need to be pre-provisioned with Toly on the VoIP*iTalk* platform before they can be used with the service. Toly also offers a solution for Out-of-Territory telephone numbers that expands your market nationwide.

Customer Provides:

- Provides underlying network for all InBound and “OffNet” OutBound calls via SIP Enabled softswitch
 - Design own Logo, Branding of Services, Rate Plans and Bundling of Services according to your marketing and corporate strategies
 - Sells the Service to End User Customers
 - Issue all orders thru IBO Ordering Web Site. Any LNP request are submitted to Toly via LNP Form
 - Provides pre-installation site survey at End User Customer location (If Necessary)
 - Builds PBX settings using the PBX Admin Web Site
 - Orders, configures and ships all Equipment to End User Customer
 - Installs phone equipment at End User Customer location and provides training
 - Provides Billing & Collections Services
 - Provides 1st Tier phone and email support and all On-Premise maintenance and support
- *Toly Provides:*
- Underlying applications server that provides the full single line services, PBX service applications, SIP services and connects End User devices to platform
 - Access to completely branded IBO Ordering Web Site, PBX (VCP) Admin and User Web Sites
 - Complete Training covering all aspects of selling, ordering, implementing and maintaining the service.
 - Daily CDR’s in EMI format customer and service inventory reports
 - Provides 2nd Tier phone an email support

*** Note on InBound Traffic ***

Toly can also help with getting new telephone numbers and to port existing numbers from outside of your serving area (Local and via Interconnect Agreements) to terminate to your switch. This requires an additional SIP trunk group connected to Toly’s services whereby you would purchase new numbers and port existing numbers nationwide as a resold wholesale service from Toly. Toly works with our underlying facility based local carriers to obtain the numbers and port numbers on your behalf. All calls to these numbers are then delivered to your SIP Enabled switch via an InBound SIP Trunk Group.