

Bundled Service Option

This “Bundled” service option is a “Fully Branded” and White Labeled” service. You design your own service your way. Toly will provide the actual application servers and network connections. With the “Bundled” Option all new numbers and ported numbers are provided as a resold wholesale service off of facility based Local Carrier. All Outbound calls are terminated via Toly’s Outbound network which insure high quality and excellent call completion rates. Service is typically implemented in 45-60 days.

- *Customer Provides:*
 - Design own, Logo, Branding of Services, Rate Plans and Bundling of Services according to your marketing and corporate strategies
 - Sells the Service to End User Customers
 - Issue all orders thru IBO Ordering Web Site. Any LNP request are submitted to Toly via LNP Form
 - Provides pre-installation site survey at End User Customer location (If Necessary)
 - Builds PBX settings using the PBX Admin Web Site
 - Orders, configures and ships all Equipment to End User Customer
 - Installs phone equipment at End User Customer location and provides training
 - Provides Billing & Collections Services
 - Provides 1st Tier phone and email support and all On-Premise maintenance and support
- *Toly Provides:*
 - Underlying service and all network connections
 - Access to completely branded IBO Ordering Web Site, PBX (VCP) Admin and User Web Sites
 - Complete Training covering all aspects of selling, ordering, implementing and maintaining the service.
 - Daily CDR’s in EMI format customer and service inventory reports
 - Provides 2nd Tier phone an email support